

the quality policy

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Ipack is one of the few Italian manufacturers in the field of the coated cellulose paperboard thermo-forming.

Our product is the result of a new idea of packaging ideal for the baking products, already cooked or to be cooked. Ipack proposes to go beyond the concept of "container", towards a new form of packaging, integrated into the production line.

Ipack's primary goal is the customer's satisfaction, through the constant improvement inside the company and the correct co-operation outside. [\[go to next page\]](#)



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To reach its goals, Ipack has defined the following priorities:

- Keeping of a Certified Quality System, complying with the current UNI EN ISO 9001:2000 provision.
- Constant control of the Customer's Satisfaction, the real company's heritage, in a way that complaints can be avoided and the relationship is strengthened, to offer the best product in terms of quality, price and support.
- Creation and strengthening of the relationships with every employee, to put a group capable to offer its best at the customer's disposal, to contribute both to its own success and to the customer's.
- Prevention of the product's non-conformities through process controls at the different working steps, inside and outside the factory.
- Concentration on the product's technical innovation, also through the suppliers' selection and involvement.

Through this Policy, the company systematically fills the Quality Manual, both guide and reference point in its growth.



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